Netcool/Impact

Version 6.1

IBM®

Quick Start Guide
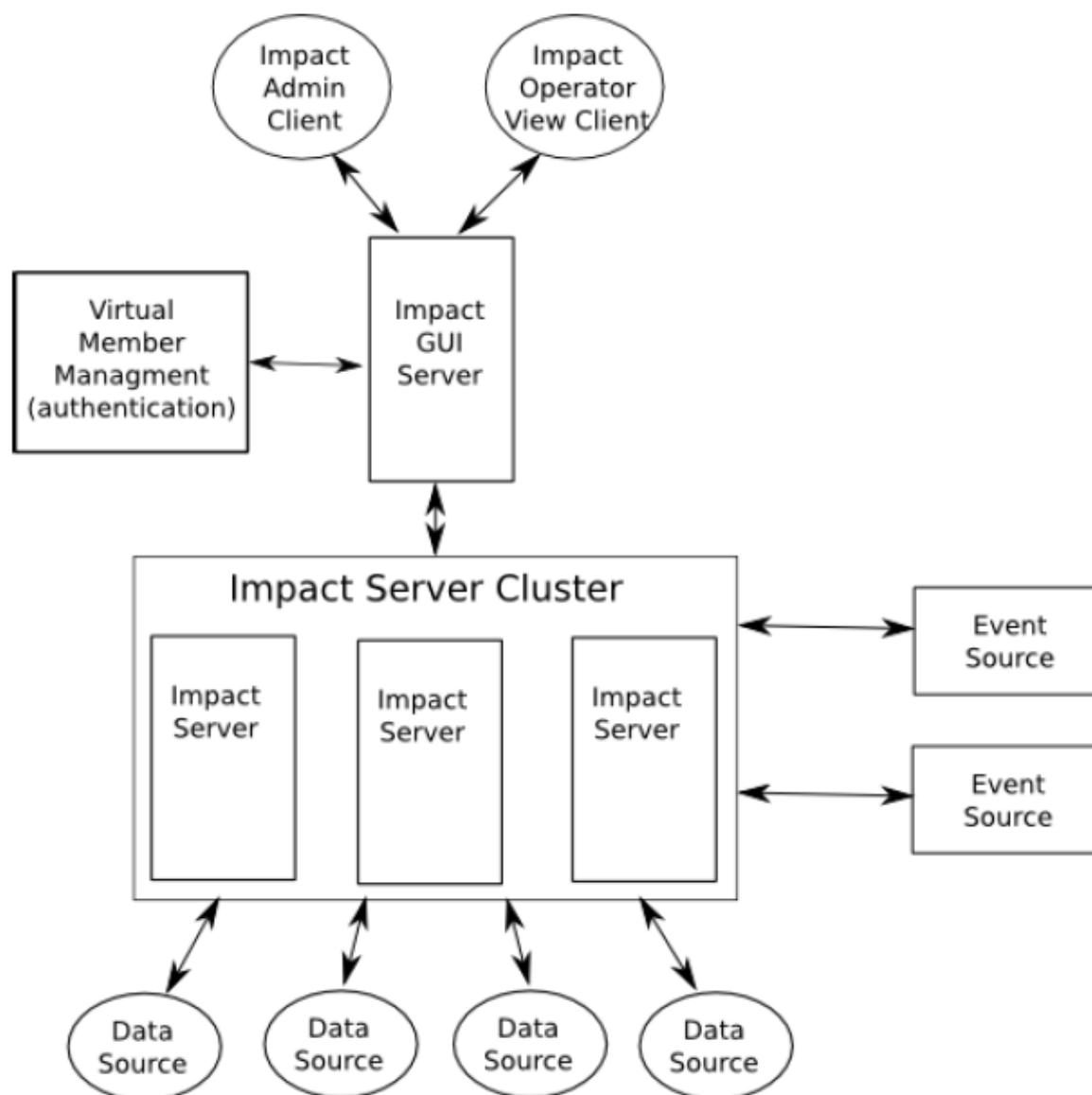
This guide helps get you started with a base configuration for IBM Tivoli Netcool/Impact Version 6.1

Product overview

Tivoli® Netcool/Impact is a set of runnable server components that work together to provide event management and integration functionality for the Netcool® suite of products.

1 Step 1: Review the basic architecture

The following image displays the basic architecture for Tivoli Netcool/Impact:

2 Step 2: Evaluate your hardware and system requirements

For information about system and hardware requirements, see:

https://www.ibm.com/developerworks/mydeveloperworks/wikis/home?lang=en#/wiki/Tivoli Netcool Impact

3 Step 3: Access your software

Tivoli Netcool/Impact 6.1 can be installed using either the two product DVDs, or by downloading it from the IBM® Passport Advantage® website:

http://www.ibm.com/software/howtobuy/passportadvantage/

If you download Tivoli Netcool/Impact from Passport Advantage, follow the directions in the download document that can be accessed from the product support site.

For updates about obtaining fix packs see the Tivoli Netcool/Impact product support site:

http://www-306.ibm.com/software/sysmgmt/products/support/IBMTivoliNetcoolImpact.html

4 Step 4: Review the installation steps

Use the Tivoli Netcool/Impact installer application to install Tivoli Netcool/Impact. On Windows systems, start the installer under a user account with Administrator privileges. On UNIX systems the Tivoli Netcool/Impact installer cannot be started under the *root* (superuser) account; use a non-root user account that has read and write privileges on the installation directory. The Tivoli Netcool/Impact installer automatically installs all the software prerequisites for Tivoli Netcool/Impact, including the embedded version of IBM WebSphere® Application Server, the default Java application server used by Tivoli Netcool/Impact. Before you install Tivoli Netcool/Impact, decide which of the following installation types is most suitable for your environment:

Simple installation

Use the Simple installation when you want to install Tivoli Netcool/Impact software onto one computer and use the default ports and values. Simple installation is not recommended for production systems.

Advanced installation

Use the Advanced installation to install Tivoli Netcool/Impact onto a production system. You can install Tivoli Netcool/Impact into a production environment using one computer for both components: the Impact Server and the GUI Server. You can also install the Impact Server, and the GUI Server on separate computers, one or several; this installation is especially useful for clustering environments. To install all Tivoli Netcool/Impact components on one computer, complete the following steps:

1. Run the Tivoli Netcool/Impact installer in the Advanced installation mode. Keep the suggested default settings.
2. Note all the settings that the installer application displays. Store them for reference.

To install the Impact Server and the GUI Server separately, complete the installation in the following order:

1. Use the Tivoli Netcool/Impact installer to install the GUI Server on a computer. In Advanced installation mode, select installation of the GUI Server only. Keep and note the default settings.
2. Start the newly installed GUI Server.
3. Use the Tivoli Netcool/Impact installer to install the Impact Server on one or several computers as necessary. In Advanced installation mode, select installation of the Impact Server only. At the "GUI Server" installer prompt, enter the name or IP address of the computer where the GUI Server was installed. The installer automatically confirms the presence of the server.

More information

See the *IBM Tivoli Netcool/Impact Administration Guide* for more information about configuring Tivoli Netcool/Impact. The Tivoli Netcool/Impact documentation can be accessed from the online information center:

http://publib.boulder.ibm.com/infocenter/tivihelp/v8r1/topic/com.ibm.tivoli.tabsmimpact.doc/welcome.htm

For additional technical information, including fix pack information, see the Tivoli Netcool/Impact product support site:

http://www-306.ibm.com/software/sysmgmt/products/support/IBMTivoliNetcoolImpact.html